

CONTRACT No. _____ «__» _____ 2025г.

LLP "Internet Technologies", hereinafter referred to as the "Executor", represented by the director Vasina Andrey Vladimirovich, acting on the basis of the charter, on one side, and _____, hereinafter referred to as the "Customer", represented by _____, acting on the basis of _____, on the other side, hereinafter referred to as the Parties, have concluded this Contract as follows:

1. SUBJECT OF THE CONTRACT

1.1. The Customer commissions, and the Executor undertakes the obligations for the registration of domain names, the complete list and registration period of which is provided in Appendix No. 1 to this contract, which is an integral part of it. The Customer acts as the Owner of the domains.

2. GENERAL PROVISIONS

2.1. After receiving payment (clause 3.5) from the Customer, the Executor will register the domain names within 1 working day. If at the time of receiving payment the domain names have already been registered, the Customer has the right to choose other names for registration or request a refund.

2.2. The Customer appoints a responsible person for contacts with the Executor and for resolving all issues related to this contract: _____. The Executor accepts all commissions, comments, proposals, and other information and documentation from the Customer under this Contract only through its responsible person. The responsibility for timely notifying the Executor of changes in the scope of authority and/or the change of its responsible person lies entirely with the Customer.

2.3. For managing domains in the .kz, .kaz zones, control panels are provided to the Customer. All changes to the domains in these zones will be made independently by the Customer. Changes to DNS records and contact information for domains in other zones will be performed by the Executor upon receiving requests from the Customer exclusively from its contact email address specified in clause 2.2 of this Contract, within 1 working day.

2.4. Changing the Owner of a domain name is equated to a new registration and is charged at the same cost as a new registration.

2.5. In the event of a change of the Owner of a domain name, the registration period is not extended and remains the same.

2.6. Upon expiration of the domain name registration period, the Executor sends a warning to the Customer about the expiration to the contact email address specified in clause 2.2 of this contract. In case of a change of the contact email address, the Customer is obliged to notify the Executor about this independently. The Executor takes all possible measures to inform the Customer about the expiration of the domain name registration period.

2.7. The Customer undertakes to independently monitor the expiration date of the domain name registration, to request an invoice for the renewal of the domain name registration in advance, and to pay it no later than 3 banking days before the expiration of the registration period.

2.8. If the Customer does not pay for the renewal of the domain name registration, the domain name is deleted and becomes available for registration by anyone wishing to register it. In this case, the Executor has the right to register the domain name for any individual or legal entity that has submitted an application for registration.

3. COST OF SERVICES AND PAYMENT PROCEDURE

- 3.1. The cost of services under this agreement is determined by Appendix No. 1, which is an integral part of this agreement.
- 3.2. The services of the Contractor are provided on the terms of 100% payment.
- 3.3. Payment for the services of the Contractor is made in tenge based on the invoice issued by the Contractor, within 2 (two) banking days from the date of invoice issuance.
- 3.4. The Customer is solely responsible for the correctness of the payments made by them.
- 3.5. The moment of payment is considered to be the date of receipt of funds from the Customer to the Contractor's bank account.

4. TERM OF THE AGREEMENT

- 4.1. This agreement comes into force from the moment of payment by the Customer for the services provided for in this agreement and is considered valid until the obligations of the Parties under this agreement are fulfilled.

5. RESPONSIBILITY OF THE PARTIES

- 5.1. The Parties are responsible for violations (non-fulfillment or improper fulfillment) of the terms of this Agreement in accordance with the current legislation of the Republic of Kazakhstan.
- 5.2. The Contractor is not responsible for the consequences of the Customer disclosing their account information (username and password for the domain management panel).
- 5.3. The Customer is fully responsible for the security of their account data (username and password for the domain management panel) and for any losses or other damages that may arise due to unauthorized use of this information. In the event of loss or unauthorized access to account data (username and password) or the possibility of such a situation arising, the Customer has the right to send a request to the Contractor's Technical Support Service (support@registry.kz). This request is accepted exclusively from the contact email address specified in clause 2.2 of this agreement.
- 5.4. The Contractor is not responsible for the untimely payment by the Customer for the renewal of the domain name and, in connection with this, its subsequent deletion.
- 5.5. The Customer is responsible for the untimely notification or failure to notify about the change of contact email address.
- 5.6. The Parties are released from liability for violation of the terms of this Agreement if it was a result of Force Majeure, namely: fire, flood, earthquake, military actions, blockades, any prohibitive measures by state authorities, coup d'état, strikes, as well as other circumstances beyond the reasonable control of the Parties. In the event of force majeure circumstances, the party that is unable to fulfill its contractual obligations must promptly inform the other party about the onset and cessation of the aforementioned circumstances, but in any case no later than 14 days after the onset of their action. Untimely notification of force majeure circumstances deprives the corresponding party of the right to be released from contractual obligations due to the specified circumstances.

6. PROCEDURE FOR CONSIDERATION OF CLAIMS AND DISPUTES

- 6.1. Disputes and disagreements under this agreement are resolved by the parties through negotiations, and in case of failure to reach an agreement, in accordance with the current legislation of the Republic of Kazakhstan.

7. OTHER CONDITIONS

7.1. This agreement is made in two copies, each of which has equal legal force. Page 2 of 7.

7.2. After signing this agreement, all preliminary negotiations regarding it, correspondence, agreements, and memoranda of understanding on issues related in any way to this agreement lose their legal force.

7.3. All changes and additions to this agreement are formalized as separate Appendices, which are integral parts of this agreement, in writing with the consent of both parties and are valid only in the presence of the signature and seal of the legal or executive management of the authorized representatives.

7.4. The parties may not transfer or delegate the performance of their rights and obligations under the agreement to a third party without the written consent of the other party.

7.5. In all cases not specified and not provided for in this agreement, the parties must be guided by the current legislation of the Republic of Kazakhstan.

8. REQUISITES AND SIGNATURES OF THE PARTIES

Executor:

Customer:

LLP «Internet Technologies»

BIN: 220540005599

RNN: 620514280388

**Settlement account: KZ22722S000015813162
in JSC "Kaspi Bank"**

BIC CASPKZKA

050057, Republic of Kazakhstan

Almaty, Boulevard Bukhara Zhyrau, 62B

Director of

LLP "Internet Technologies"

Vasin A.V.

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seal

Regulations for Domain Registration.

1. Basic Provisions.

1.1. The Parties agree with the provisions of this Regulation and with the Domain Name Dispute Policy (hereinafter referred to as the "Dispute Policy"), references to which are included in this Regulation.

1.2. LLP "Internet Technologies" is the official registrar of domain names in the .kz, .kaz zone. Hereinafter in the text of the regulation referred to as the "Registrar".

2. Dispute Policy.

2.1. Dispute Policy. 2.1. The Parties agree with the current Dispute Policy of the institution "Kazakh Network Information Center" ("KazNIC"). The current version of the Dispute Policy can be found on the "KazNIC" website: <http://www.nic.kz/rules/policy.jsp>.

2.2. The Parties confirm that the practice and system of domain name registration is constantly changing, and accordingly, the Parties agree that "KazNIC" may, at its discretion, replace or modify the Dispute Policy at any time. The Parties agree that maintaining the registration of the Customer's domain name after the entry into force of replacements or modifications of the Dispute Policy constitutes acceptance of these replacements or modifications. The Parties agree that if the Customer considers any such replacements or modifications unacceptable, the only way is to request that the registration of the Customer's domain name be canceled.

2.3. The Parties agree that if the domain name registered by the Customer is disputed by any third party, the Customer will be subject to the terms of the Dispute Policy in effect at the time the dispute arose.

3. Limitation of Liability

THE PARTIES AGREE THAT NEITHER THE REGISTRAR NOR THE REGISTRATION OFFICE SHALL BE LIABLE TO THE CUSTOMER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSS OR DAMAGE, OR ANY DAMAGE ARISING FROM LOST PROFITS, EVEN IF THE REGISTRAR AND THE REGISTRATION OFFICE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE, WHICH THE CUSTOMER MAY INCUR IN CONNECTION WITH:(A) THE PROCESSING OF THIS AGREEMENT BY THE REGISTRAR;(B) THE PROCESSING BY THE REGISTRAR OF ANY AUTHORIZED MODIFICATION TO THE CUSTOMER'S DOMAIN NAME RECORD DURING THE COVERED PERIOD;(C) THE CUSTOMER'S FAILURE TO PAY FEES PROVIDED THAT THE REGISTRAR TIMELY PROVIDES THE CUSTOMER WITH INVOICES FOR PAYMENT;(D) THE APPLICATION OF THE TERMS OF THE DISPUTE POLICY, INCLUDING ANY CANCELLATION OF THE DOMAIN NAME REGISTRATION;(E) THE CUSTOMER'S USE OF ITS DOMAIN NAME;

(F) ANY PROBLEMS RELATING TO ACCESS INCLUDING, BUT NOT LIMITED TO, DELAYS OR INTERRUPTIONS; (G) INCORRECT DELIVERY, NON-DELIVERY, DESTRUCTION OR OTHER MODIFICATION OF DATA; (H) CASES BEYOND REASONABLE CONTROL OF THE REGISTRAR OR REGISTRY INCLUDING, BUT NOT LIMITED TO, FORCE MAJEURE; (I) UNAUTHORIZED USE OR MISUSE BY THE DOMAIN NAME REGISTRANT; (J) ANY SUSPENSION BY THE DOMAIN NAME REGISTRANT IN ACCORDANCE WITH THIS AGREEMENT; AND (K) ANY DISCLOSURE BY THE REGISTRANT OF CONTACT DETAILS IN ACCORDANCE WITH THIS AGREEMENT.

REGARDING ACCESS, THE PARTIES CONFIRM THAT THE CORRESPONDENCE OF THE REGISTERED DOMAIN NAME OF THE REGISTRANT WITH APPLICABLE INTERNET PROTOCOL ADDRESSES MAY NOT ALWAYS BE POSSIBLE, AS THE REGISTRANT'S COMPUTER MUST BE CONFIGURED FOR SUCH CORRESPONDENCE, OR THROUGH A CONFIGURED BROWSER, OR BASED ON THE CONNECTION OF THE REGISTRANT'S COMPUTER THROUGH A SERVICE PROVIDER SET UP UNDER THE DOMAIN NAME REGISTRY SERVICE.

IN ANY CASE, THE REGISTRANT AGREES THAT THE LIABILITY OF THE REGISTRAR AND REGISTRY, AS SET FORTH HEREIN, IS LIMITED TO THE FULLEST EXTENT PERMITTED BY ANY APPLICABLE LAW. THE REGISTRANT AGREES THAT IN NO EVENT SHALL THE MAXIMUM LIABILITY OF THE REGISTRAR OR REGISTRY UNDER THIS AGREEMENT FOR ANY MATTER EXCEED THE AMOUNT PAID BY THE REGISTRANT UNDER THIS REGULATION.

PLEASE NOTE THAT ACCORDING TO THE DISPUTE POLICY, THE REGISTRY MAY IN SOME CIRCUMSTANCES CANCEL THE REGISTRATION OF YOUR DOMAIN NAME, IN WHICH CASE ARTICLE 6 OF THIS REGULATION WOULD APPLY. THE CURRENT VERSION OF THE Dispute Policy can be found on the "KazNIC" website: <http://www.nic.kz/rules/policy.jsp>

4. Violations.

The parties agree that any violation of any term of this regulation or the Dispute Policy, including any representations or warranties made by the Parties, may be considered by the Registrar and/or Registry as a material breach. Subject to any other specific provision of this Agreement or the Dispute Policy, the Registrar may give the Registrant written notice of such breach stating that if such breach is not remedied by the Registrant within thirty (30) days to the reasonable satisfaction of the Registrar, the Registrar may cancel the registration of the Registrant's domain name. Any such breach by the Registrant shall not be justified by the fact that the Registrar did not act earlier in response to any breach by the Registrant.

5. Registration Procedure.

5.1. The parties confirm and agree that: (a) The Registry processes applications from the Registrant received from the Registrar on a first-come, first-served basis;

- (b) The Registrar will submit the Customer's application to the Registry only after the Customer has made full payment of the fees (clause 4 of this Agreement) in accordance with the conditions of clause 3.2 of this Agreement;
- (c) after receiving full payment in accordance with clause (b), the Registrar will make every effort to submit the Customer's application to the Registry;
- (d) the submission of the Customer's application by the Registrar in accordance with (c) cannot be successful if an earlier application may have been received by the Registry;
- (e) neither the Registrar nor the Registry will be responsible for denying the Customer registration or renewal of registration.

6. Registration Result.

The Customer confirms and agrees that the Registrar processes domain name registration applications on a "first come, first served" basis and that the registration of the Customer's domain name grants the Customer the right solely to use it, not ownership rights. Neither the Registrar nor the Registry will make, nor have any intentions regarding the rights of the owner to any domain name. Accordingly, the Customer agrees that the mere fact of the registration of the domain name registered by the Registrar in the name of the Customer does not confer any legal rights or protections and does not grant immunity from denial of registration or use of the domain name. Furthermore, the Customer explicitly confirms that any violation of this Regulation or Dispute Policy will result in the forfeiture of all rights under which the Customer used the domain name.

7. Warranties.

The Customer agrees and warrants that the information provided by the Customer is accurate, and that any future changes to this information will be provided to the Registrar in a timely manner according to the procedures. The Customer further warrants that the use of the domain name requested by the Customer does not directly or indirectly infringe the rights of third parties. The Customer further warrants that the registration or use of the domain name does not pursue any illegal purpose or violate any applicable law, regulation, or government policy, or is otherwise illegal. The Customer agrees that a breach of these warranties will constitute a material breach and will entitle the Registrar and/or the Registry to immediately suspend and/or cancel the registration of the Customer's domain name. The Customer agrees that the registration services provided by the Registrar are made available to the Customer on an "as is" basis. The Registrar and the Registry DISCLAIM ALL WARRANTIES AND/OR CONDITIONS, EXPRESS OR IMPLIED, ESTABLISHED BY LAW OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES AND CONDITIONS OF TITLE, HIGH DEMAND, OR SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS. THE ABOVE EXCLUSIONS APPLY TO THE FULLEST EXTENT PERMITTED BY ANY APPLICABLE LAW.

8. Right of Refusal.

The Registrar reserves the right, at its sole discretion, to refuse to register any domain name. The Customer agrees that the application for domain name registration in accordance with these Regulations does not oblige the Registrar to accept this application, and the Registrar has no obligation to the Customer to explain any reason for any such refusal.

The Customer agrees that neither the Registrar nor The Registry will not be responsible for any loss or damages that may result from the Registrar's refusal to accept the domain name registration application.

9. Procedure for transferring domain names.

Procedure for obtaining the transfer password:

1. The transfer password is obtained through the personal account or the transfer request is sent from a trusted email;
2. The transfer password was requested by the domain owner in writing, attaching documents confirming rights to this domain name; The Contractor reserves the right to refuse in the case;
3. A ban on the transfer/removal/extension of domain names has been imposed by the "Kazakh Center for Network Information" (KazNIC) or other competent authorities.
4. The credit limit in the Customer's personal account is not settled.
5. Other Agreements/Contracts have been concluded between the Customer and the Contractor prohibiting the transfer of the domain name.

10. Other conditions

10.1. The Parties agree that the provisions of this Regulation are separable. If any provision of this Regulation is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, the invalidity or unenforceability of such provision shall not affect the other provisions of this Agreement, and all provisions not affected by such invalidity or unenforceability shall remain in full force.

10.2. The Parties agree that this Regulation and the Dispute Policy, which may be amended by the Registrar or the Registration Authority, is the complete and exclusive agreement between the Parties regarding the registration and/or use of the Customer's domain name. This Regulation and the Dispute Policy supersede all prior Regulations, representations, statements, negotiations, agreements, proposals, or actions, oral or written, established by customs, practices, policies, or precedents. The Parties agree that this Regulation may not be amended unless agreed in writing by duly authorized representatives of the Parties.

10.3. The Parties confirm and agree that in the performance of this Agreement and the provision of details by the Customer to the Registrar, the Registrar and/or the Registration Authority may use such information to create and compile a database of domain names. The Parties agree that the Registrar and/or the Registration Authority will have full ownership of the databases of domain names, either partially or in whole, and any derivative works related to it. The Parties agree that the Registrar and/or the Registration Authority may make such information available to the public in a search or WHOIS service or to third parties at the sole discretion of the Registrar and/or the Registration Authority.

Director of
LLP "Internet Technologies"
Vasin A. V.

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